



## 2021 ISHA AWARDS OF EXCELLENCE APPLICATION

Entries must be for projects completed by September 1, 2020 through August 31, 2021.

Name Heather Singleton Title Chief Operating Officer  
Association RI Hospitality Association Email heather@rihospitality.org  
City Cranston State RI Zip 02910  
Phone 401-223-1120 Fax 401-223-1123

*Entry Category:*

**Education/Workforce Development** – A program or project that introduces new employees, demonstrates an effective training mechanism, or otherwise enhances knowledge of our industry.

**Events and Fundraising** – A program or project that clearly raised significant funds for a industry related cause and/or an event that experienced a dramatic increase in attendance, industry visibility and/or net profitability.

**Governmental Affairs** – A program or project that effectively communicates the message of governmental activities, or demonstrates success in championing an industry cause.

**Member Programs** – A program or project that shows performance results through increases in members or retention of members.

**Public Relations** – A program or project that positively highlights the activities of the association to external audiences.

**Communications** – A program or project that positively impacts the association's communication to members and stakeholders.

Please respond to the following questions on a separate piece of paper.

1. Title of Program
2. Goals & Objectives of Program
3. Target Audience
4. Results of Program
5. Evaluation Measures
6. How was the program presented to the Target audience?
7. Addition information

**ENTRIES MUST BE RECEIVED NO LATER THAN OCTOBER 8, 2021**

### 1. Title of Program

RI Hospitality Employee Relief Fund in Honor of Alfred A. Zannella

### 2. Goals & Objectives of Program

The RI Hospitality Employee Relief Fund was established in April 2020 for RI Hospitality Association Member Restaurant, Hotel, and Tourism employees who had been laid off and were facing financial hardship due to COVID-19.

COVID-19 has had a tremendous impact on the hospitality industry workforce. As public places of accommodation our industry was the first to be shut down by executive order resulting in thousands of unemployment claims. There are five generations working in our industry who will be struggling to pay rent, mortgage, household utilities, groceries, gasoline, and student loans. Basic human needs begin with food and shelter and COVID-19 has stripped these employees of their ability to financial provide these two basic needs for their families.

Foodservice, lodging, and tourism employees who have been laid off due to COVID-19 and are facing a financial hardship in supporting their families with food and shelter can apply for up to \$250 in financial assistance to help alleviate this basic financial need.

This one-time grant is intended to help offset short-term COVID-19 related financial hardships, such as paying any of the following expenses:

- Mortgage or rent
- Car payments or transportation costs
- Utility bills
- Student loan payments
- Child Care
- Groceries
- Medical Bills or Insurance

One year later, with our industry operating at full-capacity and restrictions lifted, our Board of Directors voted to expand the eligibility of this fund. As employers struggle to recruit talent and laid off workers still collecting unemployment benefits and federal stimulus checks, eligibility has now shifted to an unexpected financial hardship as a result of injury, illness, death of an immediate family member, disaster, or other form of crisis.

Applicants are able to apply for a one-time financial assistance grant up to \$1,000 to help cover basic need expenses such as rent/mortgage, household utilities, groceries, car payment or transportation costs, childcare, or medical bill/insurance.

### 3. Target Audience

During the pandemic eligible employees must have met the following criteria:

- Worked part-time or full-time in the restaurant/hotel/tourism industry for at least 90 days in the past year (March 2019 – March 2020); and
- Have had a primary source of income in the restaurant/hotel/tourism industry for the last year (March 2019 – March 2020); and
- Have lost their job on or after March 9, 2020; and
- Live in Rhode Island; and

- Are employed by an active/paying Member of Rhode Island Hospitality Association

Due to the enormous number of applications received we unfortunately needed to limit the number of applications per employer.

#### 4. Results of Program

In total we raised \$212,000 at the time of this application. As stated above, a \$75,000 grant supported this fund getting off the ground. Additional contributions came from Al Zannella's employer, Mancini Beverage and a handful of other companies in the beverage sector. We also received numerous contributions from individuals that have no connection to the hospitality industry; they simply wanted to support us or donate their federal stimulus check to a local charity.

**New Partners:** There is an iconic local retail shop in Providence, RI named Frog & Toad. They feature various products from local artists and were asked to re-imagine a "Buy Local RI" logo on behalf of the Rhode Island Foundation and the Providence Warwick Convention & Visitors Bureau. The campaign was looking for a local charity to partner with and they identified our Employee Relief Fund as their charity of choice. The campaign featured three different tee shirts each with a different Buy Local RI image. Five dollars from each tee shirt sale would benefit our fund and we are proud to say that we raised a total of \$3,500 from these sales. Additionally, the Rhode Island Foundation matched this contribution.

#### 5. Evaluation Measures

- **Number of donors:** In total we received contributions from over 200 individuals. These contributions ranged from \$10 up to \$1,000. The majority of donors were somehow tied to the industry as hospitality business owners, association members, or family and friends of Al Zannella. However some of our donors told us that they had no ties to the industry and didn't need their Federal stimulus checks; they just wanted to donate to a meaningful charity during the pandemic.
- **Amount of donations received:** When we created this fund we were extremely grateful for the \$75,000 that was awarded to us from the Rhode Island foundation and United Way. Our goal was to raise half of that in matching contributions. In the end we surpassed this goal by almost 350%!
- **Number of employees served:** A total of 253 employees were awarded a grant from this fund.
- **Recipient Stories:**

**Madalyn** will be using her grant funds to help cover grocery expenses now that her children are distant learning at home and not receiving meals while in school.

**Jennifer** needed to take time off to care for her medically fragile son who is using a trach and g tube and her husband who is a quadriplegic relying on a wheelchair for mobility.

**KB**, a full-time college student and tenured hospitality employee, will be using his grant to help cover basic expenses. His wife works in the industry and was also laid off. They have three children and the past year has had a drastic impact on their household income.

**Rose** is the head of her household. Her husband is waiting on a major surgery that has been postponed due to COVID. They have two children and are struggling to cover their bills on Rose's unemployment benefits alone.

**Ronald** is looking to secure a new apartment for him and his girlfriend who is pregnant with their first child. He has less than 60 days to find a new home and his savings is quickly depleting while he awaits his unemployment benefits.

**Elizabeth** suffers from ALS and will use this assistance to cover the cost of her medication.

**Laura's** parents were both infected with the coronavirus and her father didn't survive. She has been traveling back and forth from Rhode Island to Connecticut to help her mother make arrangements. This grant money will help her cover some of the expenses.

6. How was the program presented to the Target audience?

A webpage was designed and promoted to our RIHA members. The webpage can be found here: <https://www.rihospitality.org/RIHEF-Employee-Relief-Fund> We included information on this fund in our email communications with members, one our weekly Zoom meetings with members, and any time a staff person made a personal outreach or spoke to a member over the phone we promoted the fund.

Now that we are continuing the fund and have changed eligibility, we are currently updating the website to reflect the change in eligibility. As far as promoting the fund moving forward we still haven't determined what the best practice should be for this because although we have received a decent amount of donations, we want.

7. Addition information

To kick-off this fund we applied for and received a \$75,000 grant from United Way of RI and the Rhode Island Foundation. This provided the foundation for us to reach out to corporate donors and begin fundraising efforts.

We struggled in the beginning trying to set up the logistics because our entire team was working remotely and we had little to no experience creating a fund like this is what seemed like an overnight experience. Ensuring PCI compliance and linking online donations through our website, credit card processors, and bank account was stressful to say the least.

We also didn't know how many applications we would be receiving and were concerned about our website crashing. It was important for us to take the time to test everything out and ensure that we had the bandwidth to handle the volume.

Our team developed an internal checklist and made sure the application process was fully transparent and fair. One employee reviewed applications, another approved applications, and a third processed the payments.

As a side note, this webpage also includes resource information on mental health, financial assistance, community support, and COVID-19 guidelines.

Contact: **Spencer Gossy**  
Regan Communications Group  
401.269.6441  
[SGossy@ReganComm.com](mailto:SGossy@ReganComm.com)

## **The RI Hospitality Association and RI Hospitality Education Foundation Establish the “RI Hospitality Employee Relief Fund”**

*Through individual donations, the fund seeks to provide financial relief to hospitality workers adversely affected by statewide COVID-19 regulatory actions*

Providence, RI – *March 25, 2020* - The **RI Hospitality Association (RIHA)** and **RI Hospitality Education Foundation (RIHEF)** announced yesterday that it has established the **RI Hospitality Employee Relief Fund** to benefit statewide foodservice, lodging and tourism employees who have been laid off due to the COVID-19 situation.

Rhode Island-based hospitality workers who have recently been laid off due to business closures and statewide restrictions imposed as part of the response to the coronavirus pandemic are eligible to receive up to **\$250.00** in financial assistance to help alleviate the burden of basic financial needs such as food, shelter, utilities, insurance and more.

"In these uncertain times, it's critically important to work as a community," said Heather Singleton, Chief Operating Officer, RI Hospitality Association and RI Hospitality Education Foundation. "The RI Hospitality Association is doing everything in our power to help those in our industry who are facing unexpected financial hardship and ask our fellow Rhode Islanders who have the means to do so to donate to this fund."

Donations can be made to the fund through the RI Hospitality Education Foundation's [website](#). For more information, please contact Heather Singleton, Chief Operating Officer of RIHA and RIHEF, by calling 401-223-1120 x 110, or by emailing [Heather@RIHospitality.org](mailto:Heather@RIHospitality.org).

### **About the RI Hospitality Association**

With more than 800 foodservice and hospitality members in Rhode Island, the RI Hospitality Association (RIHA) has been the voice of the hospitality industry in the state since 1982. For more information on the RIHA, please call (401) 223-1120, or write to: RI Hospitality Association, 94 Sabra Street, Cranston, RI, 02910, or visit [www.rihospitality.org](http://www.rihospitality.org).

 94 Sabra Street  
Cranston, RI 02910-1031

 401-223-1120

 401-223-1123

 [www.RIHospitality.org](http://www.RIHospitality.org)



## RI HOSPITALITY EMPLOYEE RELIEF FUND

A small orange heart icon with radiating lines is positioned between the words "EMPLOYEE" and "RELIEF" in the logo.

### Who

RI Hospitality Education Foundation a 501c3 non-profit corporation with more than twenty-five years of trusted organization management.

### What

A relief fund for RI Hospitality Association Member Restaurant, Hotel, and Tourism employees who have been laid off and are facing financial hardship due to COVID-19.

### Where

Donations will be made through the RI Hospitality Education Foundation website. Applications for funding will be made through the RI Hospitality Education Foundation website.

### Why

COVID-19 has had a tremendous impact on the hospitality industry workforce. As public places of accommodation our industry was the first to be shut down by executive order resulting in thousands of unemployment claims. There are five generations working in our industry who will be struggling to pay rent, mortgage, household utilities, groceries, gasoline, and student loans. Basic human needs begin with food and shelter and COVID-19 has stripped these employees of their ability to financial provide these two basic needs for their families.

### How

Foodservice, lodging, and tourism employees who have been laid off due to COVID-19 and are facing a financial hardship in supporting their families with food and shelter can apply for up to \$250 in financial assistance to help alleviate this basic financial need.

### For more information:

Heather Singleton  
Chief Operating Officer  
RI Hospitality Education Foundation  
RI Hospitality Association  
94 Sabra Street  
Cranston, RI 02910  
401-223-1120  
[heather@rihospitality.org](mailto:heather@rihospitality.org)



## Guidelines & Eligibility

Through the RI Hospitality Employee Relief Fund, we will provide grants to restaurant, hotel, or tourism employees who have been impacted by COVID-19, financially as a result of loss of employment

Grants will be awarded on a first-come, first-served basis to those who meet eligibility requirements and submit completed applications. Applications will be reviewed by RI Hospitality Education Foundation (RIHEF). Subject to availability of the funds, a one-time grant, up to \$250, will be disbursed directly to the applicant following the submittal and review by RIHEF of application which meets the prescribed guidelines. Grant money will be processed as checks only; checks will be processed within seven to ten business days of RIHEF approval. **Awards are limited to one per person. Limit three applicants per RIHA member company.**

## Eligibility Requirements

Employees who can demonstrate they:

- Worked part-time or full-time in the restaurant/hotel/tourism industry for at least 90 days in the past year (March 2019 – March 2020); and
- Have had a primary source of income in the restaurant/hotel/tourism industry for the last year (March 2019 – March 2020); and
- Have lost their job on or after March 9, 2020; and
- Live in Rhode Island; and
- Are employed by an active/paying Member of Rhode Island Hospitality Association

## Needs for Funds

This one-time grant is intended to help offset short-term COVID-19 related financial hardships, such as paying any of the following expenses:

- Mortgage or rent
- Car payments or transportation costs
- Utility bills
- Student loan payments
- Child Care
- Groceries
- Medical Bills or Insurance

*\*Individuals related to employees or Board Members of RIHA/EF and/or RIHA staff are not eligible for grants from this fund.*

*\*Applications must be submitted online, in full. Only completed applications will be reviewed.*

*\*Applications for grant money will be approved on a first come, first served basis for those who qualify.*

**Application:**

First Name  
Middle Initial  
Last Name  
Primary Mailing Address/City/State/Zip  
Primary Phone Number  
Email Address  
Age Range (Multiple Choice Range)

Employer Name  
Employer Address  
City/State/Zip  
Date of Hire: (mm/dd/yy)  
Last Day Worked: (mm/dd/yy)  
Full Time  or Part Time   
Position Worked or Job Title  
Is this source of Income Primary  Secondary   
Average weekly income (including tips)  
Average weekly hours worked at this job

How much relief is being applied for (Up to \$250)  
Have you applied for other relief funds?  
If yes, list funds  
Have you received relief from other sources?  
If yes, list other sources

Need Statement: Describe what your grant monies will be used for? (Textbox)

Area to attach most recent paystub

\*Only accepting online applications

## Employee Relief Fund Checklist Per Applicant

Applicant Name: \_\_\_\_\_ Date Submitted: \_\_\_\_\_

Reviewed by: \_\_\_\_\_ Date Reviewed: \_\_\_\_\_

- Submitted online application
- Submitted all required information (Application is filled out in full)
  - o Missing information  
\_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_

- Attached most recent paystub
- Employed by a Member location
  - o Member Name \_\_\_\_\_
- Member in good standing
- Member not in good standing
  - o Reason \_\_\_\_\_

- Application Approved for \$ \_\_\_\_\_  Application Not Approved
- Date check request submitted: \_\_\_\_\_
- Check Number: \_\_\_\_\_
- Date Check Mailed to Applicant: \_\_\_\_\_

**SAMPLE confirmation of application receipt:**

Dear (applicant):

Thank you for applying for the RI Hospitality Employee Relief Fund.

We will be reviewing applications to determine eligibility.

Awards will be granted on a first come, first served basis for those who qualify.

If your application is approved you will receive a confirmation email from us.

Sincerely,

**SAMPLE approval email:**

Dear (applicant):

Thank you for applying for the RI Hospitality Employee Relief Fund.

We are pleased to confirm the acceptance and approval of your application.

A one-time grant check will be processed in the amount of (insert amount) and mailed to you at the address you have provided in your application.

Please allow 7-10 business days for this payment to be processed and mailed to you.

Sincerely,

**SAMPLE Regret Email to applicants that do not qualify:**

Dear (Applicant),

On behalf of the Rhode Island Hospitality Education Foundation, we regret to inform you that due to our limited resources, your application for the RI Hospitality Employee Relief Fund has not been approved.

The COVID-19 crisis has left many without the ability or the means to fulfill everyday family needs or pay bills. We understand this is a challenging time for many who have been furloughed. We hope that you apply to other Employee Relief Funds. We have included a list of some other funds that you may be eligible for:

- [LINK TO OTHER FUNDS](#)

Sincerely,

## Employee Relief Fund

### Donors:

We are blessed to have everything we need. My husband and I have donated our stimulus checks to causes that help people affected by the pandemic. After receiving the most recent stimulus check I heard a story somewhere about helping the hospitality industry. Since we have not been eating out much (paying for meals and tipping), this seemed like a way to help some of the restaurant workers we haven't been supporting with our business. Here's to hoping circumstances improve soon. -Jackie L.

### Recipients:

**Madalyn** will be using her grant funds to help cover grocery expenses now that her children are distant learning at home and not receiving meals while in school.

**Jennifer** needed to take time off to care for her medically fragile son who is using a trach and g tube and her husband who is a quadriplegic relying on a wheelchair for mobility.


**KB**, a full-time college student and tenured hospitality employee, will be using his grant to help cover basic expenses. His wife works in the industry and was also laid off. They have three children and the past year has had a drastic impact on their household income.

**Rose** is the head of her household. Her husband is waiting on a major surgery that has been postponed due to COVID. They have two children and are struggling to cover their bills on Rose's unemployment benefits alone.

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**Relief fund for  
RIHA member  
employees**

# **RI HOSPITALITY EMPLOYEE RELIEF FUND**



## **WE ARE IN THIS TOGETHER**

This relief fund is for RI Hospitality Association Member Restaurant, Hotel, and Tourism employees who have been laid off and are facing financial hardship due to COVID-19. This fund is built by RI Hospitality Education Foundation, a 501c3 non-profit corporation, with the mission of growing the future generation of hospitality professionals.

## **WE ARE HOSPITALITY**

**DONATE  
TO THIS  
FUND**

<https://bit.ly/39jaK40>



Contact: Heather Singleton, COO  
401-223-1120 x 111 or  
[heather@rihospitality.org](mailto:heather@rihospitality.org)

The RI Hospitality Education Foundation, is a 501c3 non-profit corporation, with more than 25 years of experience supporting the hospitality workforce.

# THE PURPOSE OF THIS FUND



The RI Hospitality Education Employee Relief Fund was created in honor of our late longtime Board Member, Alfred "Al" A. Zannella, as a way to carry on the legacy of his generosity. This relief fund is for RI Hospitality Association Member Restaurant, Hotel, and Tourism employees who have been laid off and are facing financial hardship due to COVID-19. This fund is built by RI Hospitality Education Foundation, a 501c3 non-profit corporation, with the mission of growing the future generation of hospitality professionals.

**#ALLTOGETHERSTRONG**

[www.rihospitality.org](http://www.rihospitality.org)

# RI HOSPITALITY EMPLOYEE RELIEF FUND



# RI HOSPITALITY EMPLOYEE RELIEF FUND

**DONATE TO THIS FUND**



## **THE PURPOSE OF THIS FUND**

The RI Hospitality Education Employee Relief Fund was created in honor of our late longtime Board Member, Alfred "Al" A. Zannella, as a way to carry on the legacy of his generosity. This relief fund is for RI Hospitality Association Member Restaurant, Hotel, and Tourism employees who have been laid off and are facing financial hardship due to COVID-19. This fund is built by RI Hospitality Education





RI Hospitality Association

Published by Constant Contact - July 22 · 🌐



Blackie's owners Angie Armenize and Jeanine Iannucci wanted to show their support to the RI Hospitality Employee Relief Fund so they purchased Buy Local RI tee shirts as their summer uniforms!

\$5 from each purchase of Buy Local RI tee shirts are donated to the RI Hospitality Employee Relief Fund. To purchase your tee shirt please visit [www.frogandtoadstore.com](http://www.frogandtoadstore.com)

Rhode Island Monthly Frog and Toad Rhode Island Foundation... See More



814  
People Reached

56  
Engagements

-  
Distribution Score

Boost Post

**THANK YOU FOR YOUR  
 GENEROUS DONATIONS**

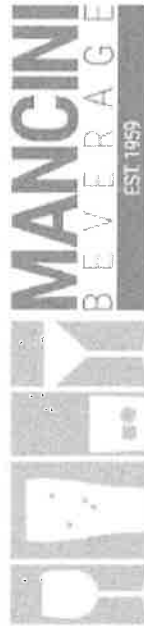
Rhode Island Hospitality's Education Foundation has been able to assist many furloughed hospitality associates. Thank you to the following companies and the over 100 other contributors and local businesses, donating a percentage of profits and fundraising events.



**RHODE ISLAND  
 FOUNDATION**



**Moët Hennessy**  
 USA



*Tito's*



United Way of Rhode Island



**HORIZON**  
BEVERAGE COMPANY OF RHODE ISLAND

**UNITEDHEALTH GROUP**



RI Hospitality Association | 94 Sabra Street | 401-223-1120

#ALLTOGETHERSTRONG

Updated May 26, 2020

#WEAREHOSPITALITY

# relief fund

for RI Hospitality Association member employees

## **RI HOSPITALITY EMPLOYEE RELIEF FUND** **in Honor of Alfred A. Zannella**



The RI Hospitality Employee Relief Fund was created in honor of our late longtime Board Member, Alfred "Al" A. Zannella. Al was the Executive Vice President of Mancini Beverage and a longtime Board Member of the RI Hospitality Association. In 2018, he was named as our Man of the Year at our Stars of the Industry Awards. Al was a dedicated member of the hospitality community, always willing to lend a hand and help his industry thrive. This fund was created in his honor as a way to carry on the legacy of his generosity.

This relief fund is for RI Hospitality Association Member Restaurant, Hotel, and Tourism employees who have been laid off and are facing financial hardship due to COVID-19. This fund is built by RI Hospitality Education Foundation, a 501c3 non-profit corporation, with the mission of growing the future generation of hospitality professionals.

[Donate](#)



# ABOUT THE FUND

The COVID-19 pandemic has threatened the support of the hospitality industry workforce. As a result, physical accommodations for the industry will be limited to go that allow for executive order regarding restrictions of unemployment claims. There are two generations working in our industry who will be struggling to pay rent, mortgage, household utilities, groceries, gasoline, and student loans. Basic human needs, begin with food and shelter and COVID-19 has stripped these employees of their ability to financially provide those basic needs for their families.

The purpose of the RI Hospitality Employee Relief Fund is to provide food services, lodging, and tourism employees who have been laid off due to COVID-19 and are facing a financial hardship in supporting their families with food and shelter an opportunity to apply for financial assistance.

Donate



## APPLICATION

### Guidelines & Eligibility

Through the RI Hospitality Employee Relief Fund, we will provide grants to restaurant, hotel, or tourism employees who have been impacted by COVID-19, financially as a result of loss of employment

Grants will be awarded on a first-come, first-served basis to those who meet eligibility requirements and submit completed applications. Applications will be reviewed by RI Hospitality Education Foundation (RIHEF). Subject to availability of the funds, a one-time grant, up to \$250, will be disbursed directly to the applicant following the submittal and review by RIHEF of application which meets the prescribed guidelines. Grant money will be processed as checks only; checks will be processed within seven to ten business days of RIHEF approval. Awards are limited to one per person. Limit three (3) employees from the same company ownership.

### Eligibility Requirements\*

Employees who can demonstrate they:

\*Denotes required field.

\*First Name: Middle Initial: \*Last Name:

\*Primary Mailing Address: \*City \*Stat \*Zip:

\*Primary Phone Number: \*Email Address:

\*Age Range

20s  30s  40s  50s  60s

\*Employer Name:

\*Employer Address: \*City \*Stat \*Zip:

\*Date of Hire: (mm/dd/yy): \*Last Day Worked: (mm/dd/yy)

\*Position Worked or Job Title  Full Time

- Worked part-time or full-time in the restaurant/hotel/tourism industry for at least 90 days in the past year (March 2019 – December 31, 2020); and
- Have had a primary source of income in the restaurant/hotel/tourism industry for the last year (March 2019 – December 31, 2020); and
- Have lost their job on or after March 9, 2020; and
- Live in Rhode Island; and
- Are employed by an active/paying Member of Rhode Island Hospitality Association

### Needs for Funds

This one-time grant is intended to help offset short-term COVID-19 related financial hardships, such as paying any of the following expenses:

- Mortgage or rent
- Car payments or transportation costs
- Utility bills
- Student loan payments
- Child Care
- Groceries
- Medical Bills or Insurance

For more information, please contact:

Laurie Camara  
 Manager of Hospitality Training & Education  
[Laurie@rihospitality.org](mailto:Laurie@rihospitality.org) or [401-223-1120](tel:401-223-1120) ext. 114

*\*Family members/relatives of RIHA/EF Board Members or RIHA/EF Staff are not eligible to apply.*

*\*Applications must be submitted online, in full. Only completed applications will be reviewed.*

*\*Applications for grant money will be approved on a first come, first served basis for those who qualify.*

Part Time

\*Is this source of Income

Primary

Secondary

\*Have you been laid off because of COVID-19?

Yes

No

\*What was the lay-off start c

\*What was the lay-off end d:

\*Are you back to work?

Yes

No

\* Average weekly income (including tips) PRE COVID:

\* Average weekly income (including tips) POST COVID:

\*Average hours worked at this job PRE COVID

\*Average hours worked at this job POST COVID

\*How much relief is being applied for (Up to \$250):

\*Have you applied for other relief funds?

\*Have you received relief from other sources?

Yes

No

Yes

No

If yes, list funds

If yes, list other sources

\*Need Statement: Tell us about your personal situation and how grant monies will help you?

\*Upload a copy of most recent paystub

No file chosen

Please enter the letters that appear in the image



SUBMIT

**We are in this together!**

While these are unprecedented times everyone is facing, we at RI Hospitality Association understand the challenges ahead of us. We have compiled a list of Support Resources available to all Rhode Islanders.

## **Mental Health Resources**

### **Behavioral health**

It is important to take care of behavioral health during this crisis

### **BHLink 24 hour hotline**

Call (401)-414-5465

### **Access Center at Bradley Hospitals**

### **The Samaritans of RI**

401-272-4044

### **Substance Abuse and Mental Health Services Administration**

### **National Suicide Prevention Lifeline**

1-800-273-TALK (8255)

Text: TALK to 741741

### **National Domestic Violence Hotline**

1-800-799-7233

Text: LOVEIS to 22522

### **Care for Your Coronavirus Anxiety**

## **Community Resources**

### **Food Resources through RI Community Food Bank**

### **Food Sites for Children**

### **RI Department of Health and Human Services**

## **Financial Resources**

### **Health Insurance**

Health insurance information, if someone is in need of coverage at this time

### **Employee Fact Sheet from Department of Labor & Trainin**

#### **Workplace Fact Sheet**

#### **Workplace Fact Sheet (Spanish)**

### **Unemployment Insurance, must include due to COVID-19**

Hotline 401-243-9100

### **Division of Revenue and Taxation Fact Sheet**

### **IRS extending payments from the public until July 15th**

### **Cities and Towns Delaying Tax Payments**

### **US Small Business Disaster Assistance**

### **RI Commerce**

(401) 521-HELP

## **COVID-19 Resources**

### **Rhode Island COVID-19 Info Line**

(401)-222-8022

Monday-Friday 8:30-4:30pm

#### **RI DOH Fact Sheet**

### **Center for Disease Control**

### **Take Out and Delivery Guidelines**

**[RI Red Cross](#)**

100 Niantic Ave Suite A  
Providence, RI 02907  
**Phone:** 401-831-7700

**[United Way of RI](#)**

**Dial 211** for free and confidential assistance with housing, food, childcare, and so much more.

**[Salvation Army](#)**

**RI Hospitality Association™ . RI Hospitality Education Foundation™  
RI Restaurant Association™ . RI Hotel and Lodging Association™**

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94 Sabra Street, Cranston, RI 02910 | Phone: 401-223-1120 | Fax: 401-223-1123

